

BAL0300-0007a-EN

Festoon Systems for I-Beams Program 0314 / 0315 / 0320 / 0325 / 0330





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1 Target audience for operating instructions

The operating instructions are intended for qualified personnel who install the festoon systems, operate them and who are familiar with the requirements regarding work safety and accident prevention.

2 General information

2.1 General safety information

2.1.1 Safety and hazard information

The following symbols and designations are used in these operating instructions as safety and/or hazard information:



WARNING! Bodily Harm!

Serious physical injury or fatal accidents may result if work and operating instructions with this symbol are ignored or not followed properly. Notices in the "Warning" category are to be **strictly** followed.



ATTENTION! Machine/Property Damage!

Serious machine or material damage may result if work and operating instructions with this symbol are ignored or not followed properly. Notices in the "Attention" category are to be **exactly** followed.



INFORMATION!

Work is facilitated if you follow advice and operational instructions with this symbol.



INFORMATION!

Refers to another applicable document



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2.2 General safety regulations and organization

The operating instructions must always be stored in a readily accessible on-site location near the festoon system. In addition to the operating instructions, general regulations regarding accident prevention and environmental protection are to be observed. The operator must observe the following standards and regulations when operating a festoon system:

98/37/EG	EU Machinery Directive
73/23/EWG 93/68/EWG	EU Low Voltage Directive
DIN EN ISO 12100	Machine Safety
IEC 60038	IEC standard voltages
IEC 60364	Electrical installations of buildings
IEC 60947	Low-voltage switchgear and controlgear
	Accident prevention regulations

- Installation, set-up, maintenance and operation of the festoon system must be performed by sufficiently **qualified** and **trained** specialists.
- Before beginning work, operation and maintenance personnel must have read and understood the operating instructions and safety guidelines, in particular. Protective gear for operation and maintenance personnel must be provided and used.
- The system operator or his/her representative is to supervise machine operation to ensure the safety of personnel when working on or with the system.

2.3 Special safety notes

Transport / Installation:

• Individual parts and larger assembly groups are to be secured on suitable hoisting devices or load-carrying equipment that are in good working order and have sufficient load capacity.

For electrical and mechanical connections:

• Connections are only to be made by personnel specially trained for the given task.

For commissioning and operation:

- Before initial commissioning and daily start-up, a visual check and predefined inspection procedure is to be performed (see Chapter 4).
- Any procedures that could threaten safety are to be avoided.
- The system should only be operated with functional protective gear and safety devices.



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- Notify the responsible party immediately in case of damage to the festoon system.
- Protect the festoon system from accidental or unauthorized operation.
- It is forbidden to enter the operating area of the festoon system.

See also intended use in Chapter 2.6.

For cleaning / service / repair / maintenance / reconditioning:

- Turn off power supply and ensure that no inadvertent activation is possible.
- When installation tasks are carried out above eye level, use proper climbing aids and working platforms.
- Do not climb on machine components.
- Check cables for wear or damage.
- Ensure that exhaust, collection and disposal of process materials be done in a safe and environmentally-friendly manner.
- Safety devices that are removed for installation, service or repair must be remounted and inspected after work is completed.
- Observe the inspection and maintenance intervals described in the maintenance instructions.
- Observe the directions in the operating and maintenance instructions for replacing parts.
- Ensure that sufficient space for maintenance work is available.
- Ensure that the festoon system is not inadvertently activated during maintenance work.
- Ensure that detached parts do not fall.
- Screw joints that are disconnected during maintenance work are to be reattached and secured as instructed.
- Fasteners and seals that cannot be reused are to be replaced (such as self-locking nuts, disks, splints, O-rings, glued or microencapsulated screws).
- Lubrication points that are cleaned or wiped during maintenance and repair work must be re-lubricated as instructed.
- After finishing work, collect all tools and materials and check that all are present.
- Disassembled parts and components that were replaced are to be collected, stored in a safe place, recycled, or sent back.



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2.4 Information regarding protection from hazards

Hazard areas must be identified with warning signs and be protected with barriers. Ensure that hazard area notices are observed.

Hazards can result from

- improper use
- failure to adequately observe safety notices
- inadequate inspection and maintenance work

2.4.1 Mechanical hazards



WARNING! Bodily harm! Unconsciousness and injury due to

- crushing, pinching, cutting, wrapping
- retracting, blunt collision, stabbing, grinding
- slipping, stumbling, falling

Causes:

- Areas where danger of crushing, pinching and wrapping exists
- Part failure or explosion

Ways to protect yourself:

- Keep floors, devices, and machines clean.
- Repair leaks.
- Observe the required safety distance.

2.4.2 Electrical hazards

All errors must be analyzed before remedying the problem.

Work on electrical systems or production equipment may only be performed by specialized electricians or persons under the supervision and direction of an electrician in accordance with electrical rules (qualified personnel).



WARNING! Bodily harm!

Death due to electric shock, injury and burns due to Touching live sources Faulty insulation Inadequate maintenance and repair Short circuits

Causes:

- Touching or coming too close to uninsulated current-bearing parts
- Using uninsulated tools
- Current-bearing parts that are laid bare due to insulation failure
- Inadequate safety checks after maintenance work
- Use of improper fuses



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Ways to protect yourself:

- Ensure that current to machines and system parts that are to undergo maintenance work is turned off and protected against reactivation.
- Check parts to ensure that they are free of current. Cover and isolate nearby live parts.
- Check electrical equipment regularly.
- Immediately replace loose or damaged cable or lines.
- Always replace blown fuses with identical fuses.
- Avoid touching live parts.
- Use insulated tools.

2.5 Technical status

These operating instructions were prepared in May 2007.

2.5.1 Technical Data



INFORMATION!

See project-specific technical documentation such as system sketches, cable running suggestions, and round or flat cable clamp layout.

2.5.2 Repeat inspections

Every operator is to record all inspection, service and maintenance tasks in a machine book in an orderly manner. This is to be confirmed by a technical expert. In case of inaccurate or missing entries, the warranty is rendered null and void.



CAUTION! System or property damage!

Devices and systems are to be periodically inspected by an expert. In general, visual and functional checks are to be performed. The condition of components with regard to damage, wear, corrosion or other damage is to be determined. Generally speaking, the completeness and functionality of the safety equipment is evaluated. To better evaluate the wear and tear of parts, disassembly may be required.



CAUTION! System or property damage!

All regular inspections are to be performed by the operator.



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2.6 Intended use

The festoon system is built in accordance with recognized safety/technical regulations using the latest technology and has been checked for safety compliance by the manufacturer. Only festoon systems that are in good technical condition may be employed for their intended use. These may only be operated by trained personnel aware of safe operating practices and possible hazards. Intended use of the system also includes the observance of manufacturer operation, service, and maintenance requirements. See Chapter 4.

Non-intended use includes the following:

- Exceeding projected load capacities
- Exceeding projected speeds
- Excessive braking deceleration
- Use of inappropriate cables (see also Chap. 2.5)
- Changing atmospheric conditions (including a change to projected physical location)
- Bridging and/or deactivating electrical sensors or switches
- Use of technically inappropriate guide systems (such as inappropriate or corroded track beams, poorly aligned girder joints, etc.), see Chap. 2.1.
- The presence of projecting edges on the surrounding steel framework too close to the cable trolley

The manufacturer is in no way liable for damages to the system or third parties resulting from non-intended use.

2.6.1 How to use the operating manual

As a supplement to the operating instructions, the operator must observe the following documentation (if available):

- Project-specific technical documentation
- Installation instructions, see Chap. 2
- Maintenance instructions, see Chap. 4
- Drawings
- Spare part lists
- Sketches



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3 Special instructions

3.1 Track beam

The operator is basically responsible for ensuring that the track beam is securely fastened as well as checking it for wear, corrosion or defects.

The following procedures are to be observed when installing the track beam:



CATION! System or property damage!!

- In general, track beams are to be protected from corrosion using appropriate measures.
- The running surfaces of the main rollers and the horizontal guide rollers must be clean and free of objects or defects that could damage the rollers (scratches, cracks, holes, uneven segments, etc.).
- If multiple beams are welded together, they must all have the same measurements and positional tolerances.
- The beam flanges are to be aligned with particular care in horizontal and vertical planes.
- Track beams that have been damaged during transport or rolling must not be used.
- Modified areas (from welding, sanding, etc.) on the track beam are to be protected from corrosion with appropriate measures.

Sketch 1: Smoothing of welded track beams

CAUTION! System or property damage!

Bumps and uneven areas **on all sides** of the welded track beams are to be sanded smooth for a length of 100 mm. **NOTE!**



Required tools and materials:





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Sketch 2: Use of even welded track beams



CAUTION! System or property damage!

Welded joints on the track beams must be **even** at points that could come into contact with the cable trolleys. Fasteners and suspended objects that could come into contact with the cable trolleys are not permitted



Sketch 3: Girder joint for non-welded track beams:



CAUTION! System or property damage! For non-welded girder joints, the gap between girders **must not exceed 5 mm**. The cut is at a **45**° angle.

NOTE!



Required tools and materials:







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Sketch 4: Girder joint for non-welded track beams:

CAUTION! System or property damage!

For non-welded girder joints, the horizontal and vertical separation between girders **must not exceed 2 mm**. Transitions must be ground smooth within **about 100 mm** of the beginning of the cut. All transitions must be **beveled and rounded**



NOTE!





Smooth and clean the transitions in all directions up to 100 mm away from the beginning of the cut!



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Sketch 5: Horizontal deviation of track beams



CAUTION! System or property damage!

The horizontal deviation over the length of the track beam may not exceed $\pm 5 \text{ mm}$. For lengths shorter than 2 m, deviation may not exceed $\pm 2 \text{ mm}$.



NOTE! Required tools and materials:



Sketch 6: Vertical deviation of track beams



CAUTION! System or property damage!

The vertical deviation over the length of the track beam may not exceed ± 5 mm. For lengths shorter than 2 m, deviation may not exceed ± 2 mm.





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Sketch 7: Poor horizontal alignment between the operator's crane beam and the track beam



CAUTION! System or property damage!

The horizontal alignment gap between the crane beam and track beam must not exceed ± 7.5 mm. This tolerance should include a possible alignment deviation of the trolley winch.



NOTE!

Required tools and materials:



Sketch 8: Poor vertical alignment between the crane beam and track beam



CAUTION! System or property damage!

The horizontal alignment gap between the crane beam and track beam must not exceed ± 15 mm. This tolerance should include a possible alignment deviation of the main trolley of the crane.





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3.2 Complete assembly



NOTE!

The use of a pre-assembled festoon system (with pre-attached cables on the cable trolley) will save a significant amount of time and money.

In this case, the complete system is delivered on a mounting structure and inserted into the front of the track beam.



WARNING! Danger of bodily harm!

- Lifting of loads may only be performed by qualified specialists.
- Safety regulations must be observed.
- General legal regulations regarding accident prevention and environmental protection are to be observed.
- Loads are to be carefully secured onto suitable hoists or load-carrying devices that are technically intact and have sufficient load capacity.
- The use of a load track may be required, depending on the weight of the system.
- Before lifting a mounting structure, ensure that the festoon system is firmly installed on the mounting structure.
- Only lift mounting structures in a horizontal position.

Sketch 9: Complete assembly





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3.3 Adjusting the running gear of the cable trolleys

The horizontal guide rollers of the cable trolley are delivered set to the maximum width tolerance indicated for the track beams stated at the time of ordering, with the exception of Prog. 0314.

Sketch 10: Adjusting the horizontal guide rollers to the actual width of the beam



CAUTION! System or property damage!

- Distance A between both sides of the cable trolley should not exceed the **beam width by more than 40 mm**.
- After adjusting the side section, ensure the screws are properly secured.



3.4 Attaching the end clamp to the beam

When attaching the end clamp to the beam, the following should be observed (see Sketch 11):



CAUTION! System or property damage!

- Height differences greater than 5 mm between the cable trolley and the end clamp buffer must be compensated for by installing a filler plate (see Sketch 11). When installing the cable trolley with a buffer on one side, ensure that contact is always between buffers or between the buffer and the end stop, but that end stops do not collide.
- The end clamp should be installed and adjusted with deviation of no more than 1° (see Sketch 13) from the longitudinal and transverse axes of the track beam.
- To take up the buffer energy, a shear plate is to be attached (see Sketch 13).



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Sketch 11: Height equalization of the end clamp by a steel packing plate.



max. permissible height offset Δh 5 mm. If Δh is greater than 5 mm: use steel packing plate!

Sketch 12: Permissible deviation between end clamp and track beam





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Sketch 13: Welded shear plate on the track beam



NOTE! Required tools and ma







3.5 Attaching the towing clamp to the crane towing arm



CAUTION! System or property damage!

- Height differences between the cable trolley buffer and the towing clamp buffer or towing clamp deflector must be equalized using a filler plate.
- When installing the cable trolley with a buffer on one side, ensure that contact is always between buffers or between the buffer and the end stop, but that end stops do not collide.
- The towing clamp should be installed and adjusted with a **deviation of no more than 1**° from the longitudinal and transverse axes of the track beam.
- The free space [h] between the towing arm and the lower border of the track beam must be at least **12 mm**.



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Sketch 14: Permissible deviation between towing clamp and track beam



3.6 Festoon systems with towing trolley, crane interface



CAUTION! System or property damage!

The towing arm must have enough play in the opening (towing window) in all directions. The towing arm is to be aligned to the center of the towing window.

Sketch 15: Aligning the towing arm in the towing window





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3.7 Running cables



CAUTION! System or property damage!

Only suitable flexible cables may be used.

3.7.1 Running round cables



CAUTION! System or property damage!

Improper arrangement of cables in the cable package and in loops can damage the cables and the festoon system.

The projected cable setup for the festoon system is to be maintained. The following rules are recommended:

- Place the cable package into the track beam so that the balance of torque is in the middle.
- Cables with large copper diameters are to be placed towards the center of the trolley and arranged symmetrically.
- When using cable trolleys with multiple cable support, the heaviest cables are to be placed on the uppermost support.
- When using cable trolleys with multiple cable support, the uppermost cables should be made slightly shorter than the cables below. Each layer of cables should be given somewhat less play than the cables below them.
- When using round cable clamps, cables should be run on the outer surface of the supports that are suitable for anchoring the round cable clamps. Unshielded cables with a large copper diameter are preferred.
- The clamping bars of the cable supports are to be screwed on tightly enough that thin cables are not pulled through during operation, but that cables are not damaged by being over-tightened. If necessary, clamping pieces can be used.

Sketch 16: Diameter differences

If possible, the diameter of the round cables should be fairly uniform. This helps to prevent them from getting clamped on the cable supports.





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Sketch 17: Using Clamping Pieces

For differences in diameter for adjacent cables that are more than 15 mm, clamping pieces are to be used for tight clamping.

Clamping piece

Sketch 18: Balance of cable torque

Pay attention to the balance of torque when positioning the cables. The thicker, heavier cables are to be placed in the middle.



3.7.2 Arrangement of flat cables



CAUTION! System or property damage!

Improper arrangement of cables in the cable package and in loops can damage the cables and the festoon system.

The projected cable setup for the festoon system is to be maintained. The following rules are recommended:

- Balance of torque of the cable package to the track beam center
- When using layered flat cables, give each layer of cables slightly less slack than the layer below.
- When using cable trolleys with multiple cable supports, the uppermost cables should be made slightly shorter than the cables below. Each layer of cables should be given somewhat less play than the cables below them.
- Cables with a large copper diameter are to be placed symmetrically to the center of the cable trolley and at the top of the cable package.
- When using flat cable clamps, only the uppermost cables are clamped. The other cables must be freely movable in the flat cable clamp window.



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Sketch 20:

Thicker cables (such as 4x50) are to be placed at the top of the cable package. This allows for good heat dissipation and solid clamping of smaller cables. Traction forces that occur during movement can be taken up by these cables.



3.8 Cable clamps

3.8.1 Round cable clamps



CAUTION! System or property damage!

- Improper positioning of the round cable clamps can lead to damage of the cables and festoon system.
- Improper mounting and arrangement of cables in the round cable clamp can damage the cables and the festoon system.

3.8.2 Mounting the round clamps

NOTE!



Required tools and materials:





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Sketch 21: Mounting the round cable clamps



It is recommended that the round cable clamps be preassembled as shown in this diagram in order to maintain two identical halves.

Diagram for round cable clamp subassembly



The outer left and right cables are firmly clamped between the rubber profiles. Ensure that the inner cables can move freely in the round cable clamp window. If spacers need to be used (in order to prevent turning and superimposition of cables), insert them before closing the cable clamp. The use of spacers depends on the diameter of the cables. The cable clamp screws must be lubricated. Screws must be tightened crosswise.



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3.9 Spacers



CAUTION! System or property damage!!

Improper positioning or removal of spacers in round cable clamps can cause damage to the cables or the festoon system.

Sketch 22: Spacer



3.9.1 Flat cable clamp



CAUTION! System or property damage!

- Improper positioning of the flat cable clamps can lead to damage of the cables and festoon system.
- Improper mounting and arrangement of cables in the flat cable clamp can damage the cables and the festoon system.
- Clamp the uppermost cables in the flat cable clamp. The other cables must be freely movable in the flat cable clamp window.

Sketch 23:





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Sketch 24:



Power cables clamped

Control cables with free . space in the window



3.10 Towing rope



CAUTION! System or property damage!

Ensure that the shackles and thimbles can be freely moved after installation.

Sketch 23:



3.10.1 Mounting the towing rope

ead

NOTE! Required tools and materials:





The towing rope is mounted between two cable trolleys. Ensure that the shackles can be easily moved after tightening the self-locking nut. The shackles must be serviced at regular intervals (see the section "Maintenance"). If towing ropes are used with retaining bushes, the retaining bushes must be pressed or hammered into the drill hole in the center plate of the cable trolley.



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3.10.2 Inspection of towing ropes and criteria for replacement

In case of defects, towing ropes are to be taken out of operation immediately and replaced. A towing rope must be replaced if one or more of the following criteria are fulfilled:

- 1 Wire breakage
- 2 Structural changes
- 3 Corrosion
- 4 Abrasion



CAUTION! System or property damage!

Towing ropes must be inspected at regular intervals. The inspections must be performed at least every 12 months.

The following cable deformations are grounds for replacement:

- Corkscrew-like deformation: A towing rope must be replaced if it has corkscrew deformations with waves that measure more than a third of the cable diameter.
- Fraying: Replace the cable if it starts to fray.
- Loop formation: Replace the cable if loop formation has led to significant changes in the cable structure.
- Loosening: Replace if wires are loosened due to rust or abrasion.
- Node formation: Replace if nodes points where the cable is widened form in the steel cable.



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- Constriction: Replace in case of severe constrictions in the cable.
- Curling: Replace the towing rope if permanent deformations are present, such as those caused by being pulled over a corner.
- Kinks: Replace if kinks form after tension is applied to cable loops.
- Bends: Replace the towing rope if it has been bent by an external force.

3.10.3 Maintenance of towing ropes



NOTE!

Towing ropes and the accompanying connection elements and stops are to be serviced. We recommend regular maintenance using cable spray every **four weeks**.



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3.11 Damping devices

The damping device is to be mounted in accordance with installation instructions.



WARNING! Bodily harm!

Before performing maintenance or approaching a system with Damping devices, release the Damping devices.



CAUTION! System or property damage!

Ensure that the mounting eyes and Shackle for the towing rope can be freely moved after installation.



NOTE!

Required tools and materials:





Sketch 26: Damping Device with 2 shock cords





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4 Commissioning the festoon system

The festoon system is commissioned together with the system operator and is documented. All necessary personnel for commissioning including crane operators, electricians and installation technicians are to be provided by the system operator for the course of commissioning. Free access to the system must be provided.

After successful commissioning, Wampfler AG will receive a final handover document that is authorized by the system operator (see the last page of the commissioning checklist) indicating that the system meets all requirements.

The commissioning is to be performed based on the "Commissioning Checklist" document.

4.1 Inspections after installing the festoon system

- Check the cable trolley for proper condition, function and movement, firm seating and for deformations.
- Check electrical connections and supplies for secure guiding and seating.
- Check functionality of track beams.
- Check the steel construction for projecting edges, firm seating and mobility.

4.2 Functional testing of the festoon system

For commissioning, the festoon system must be operated with a nominal load.

4.3 Operating the festoon system

For operation, it is mandatory that the safety notices in Chapter 1 are observed.



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5 Maintenance

In order to retain warranty rights and to avoid damage, the system operator is responsible for performing the following maintenance tasks. Inspection, service and repair are to be performed and documented by trained and qualified specialists.

The following tasks fall under the category "Maintenance":



5.1 Inspection

5.1.1 Inspecting the deactivated system



WARNING! Bodily harm!

Before approaching systems with Damping devices, these must be released.

Inspections:

Inter	val	Component	Task	Description
ation, at hours	at the urs	Rollers		- for proper condition
		Buffers		- for proper function
atic I ho		Center plates		- for proper mobility
opei	atio Ial h	Cable supports		- for firm seating
iift c ratio	oera tion	Fasteners	tior	5
Every 14 days: 3 and 4 shift operation, the latest after 300 opearational hours	Every 30 days : 2 shift ooperation, at lataest after 300 operational hours	Cables) jec	- for deformations
		Cable clamps	Visual Inspection	- for wear
		Fixed installation length		- for damages
		Installation connections		- for dirt
		Towing ropes		- for corrosion
		Towing devices		
		End stops		
		Track beams		



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5.1.2 Inspecting the activated system



WARNING! Bodily harm! Observe the safety regulations.

Inspections

Inter	val	Component	Task	Descriptio
Every 14 days : 3 and 4 shift operation, at the latest after 300 opearational hours	Every 30 days : 2 shift ooperation, at the lataest after 300 operational hours	Rollers	Function Test	for easy and unobstructed running of the main rollers, horizontal guide rollers and anti-lift rollers on the track beam running surfaces
		Cable trolleys		for proper entry and exit of the cable trolleys in the storage area
		Towing device		for reliable operation of the towin devices based on the required horizontal and vertical balancing movements
		Towing ropes Damping devices	л Ц Ц	for functionality of the towing ropes and damping devices, especially when the system is completely extended
		Track beams and system		of the track beam and the entire system, for dirt and corrosion that influence functionality

Should problems be identified during inspection, the service work shown in Point 5.2 should be performed.



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5.2 Service



WARNING! Bodily harm!

Before approaching systems with Damping devices, these must be released.

Service tasks:

Inte	rval	Component	Task	Description	
Every 14 days: 3 and 4 shift operation, at the latest after 300 opearational hours	on, at the hours	Roller mounting		Tighten all Fasteners.	
	d 4 shift or opearatior ft ooperatic perational	ft ooperatic perational	Cable mounting	Ire	Tighten all Fasteners on clamping bars and cable clamps.
	Every 30 days: 2 shift ooperation, at the lataest after 300 operational hours	Towing device	Maintenance measure	Replace worn parts if necessary.	
	Every 30 lataes	Damping device		Replace shock cords if necessary.	
Every 3 monts		Towing rope		Tighten mounting screws. Lubricate shackles.	
Varies (dependent on external	influences)	Surface/corrosion protection Corrosion protective coating	Improve/replace	Refinish hot-dip galvanized surfaces with zinc coating. Refinish lacquered surfaces.	

The bearings of the trolley rollers do not require service.



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5.2.1 Wearing parts

Wearing parts are excluded from the warranty. This includes:

- All trolley rollers including main rollers, horizontal guide rollers, counter-pressure rollers
- Shock cords on damping devices
- Special damping devices in the towing trolley window
- Rubber or cellular buffers
- Other definitions require written documentation.

5.2.2 Wear Limits

Component	Wear limit has been reached if
Rollers	 the diameter of the roller has been reduced from the nominal diameter by 2 mm sharp impressions can be seen cracks, broken-off pieces, or embrittlements have formed on Vulkollan or Adiprene rollers, or if initial signs that the outer section is disengaging from the core appear increased bearing play occurs due to worn ball bearings significant lubrication leakage is seen the rollers do not run smoothly
Buffers	 cracks, breaks or embrittlements are seen
Center plates and side shields	- corrosion protection has failed
Cable supports	 corrosion protection has failed initial signs of cracks in the supports are seen
Fasteners	 corrosion protection has failed connection integrity (screw joints, clamp connections, glued connections) is no longer ensured
Cables	 wire, shielding or jacket breakage is seen corkscrews have formed
Cable clamps	 corrosion protection has failed cracks and embrittlements are seen in the clamp rubber the clamp does not hold cables sufficiently
Towing ropes	 see Chap. 3.10.2 wires break, structural changes occur, corrosion and abrasion
Towing devices	 see chapter 3.10.2 if there are broken wires, structural changes, corrosion and wear and tear



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Component	Wear limit has been reached if
End clamp	- corrosion protection has failed
	 attachment to the track beam is no longer secure
Damping devices and	 corrosion protection has failed
shock cords	 severe constrictions in the shock cords occur
	 the mantle of the shock cordis even partially torn
	- fraying strands on the shock cord appear
	- mechanical deformations on the shock cord consoles
	appear
Track beam	- corrosion protection has failed
	- significant tracks from the rollers of the cable trolley unit
	appear

5.2.3 Spare parts

The following spare parts are available:

- cable support, complete with clamping bar and fasteners
- side shield complete with trolley rollers

5.3 Repair

Request a customer service technician from Wampfler AG for all repairs.

If qualified service technicians from the system operator perform the repairs themselves, all information contained in these operating instructions must be observed.

Wampfler AG accepts no liability or responsibility for damages and production faults that result from failure to follow these operating instructions. For maintenance and repair, only use

- suitable tools in good working order
- original spare parts from Wampfler AG or spare parts that have been explicitly approved by Wampfler AG



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7 **Product observations**

We strive to observe our products after delivery in order to further improve them and better meet your needs.

Please use the form on the following pages to communicate your experiences and issues with us that could be of interest for our improvement process. Thank you very much for your help.

For example:

- changed configuration data
- experiences with the festoon system
- recurrent errors
- difficulties with documentation



Product Observation Fax to: +49 (0) 7621/662-284 Product Management Festoon systems for I-Beams Prog. 0314 / 0315 / 0320 / 0325 / 0330

Your contact data

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Contact Person		
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